

FireMed Ambulance Membership Program Terms of Agreement

By Joining FireMed Members Agree to Abide by the Terms of Agreement Below

Definition: FireMed is a voluntary ambulance membership program operated by Confederated Tribe of Grand Ronde (hereinafter referred to as CTGR). **FireMed is not insurance.** It is in addition to any medical Benefits members may have. CTGR **will bill insurance or other coverage for ambulance services that members may have. CTGR is entitled to all benefits paid for ambulance services provided, up to the total dollar amount of services incurred.**

Coverage Includes: Transport to the nearest appropriate hospital. Physician ordered transfers from one hospital to another that require basic or advanced life support care from our personnel are also covered. Medical Transportation is based on medical necessity, not on membership status, and that patients will be transported to the closest medically appropriate facility. **Non-emergency ambulance services and treat & release are not covered.**

Coverage DOES NOT Include: Non-emergency transfers to or from doctor's offices or clinics. Any transfers that do not require Emergency Medical Technicians to provide medical care for the patient or when the patient can be transported by a non-medical transport agency, i.e. wheelchair van, taxi, or private vehicle. The nearest appropriate hospital is bypassed due to physician or patient preference; i.e. McMinnville hospital is bypassed for a Portland hospital when the McMinnville hospital can provide for the patient's medical needs. Any services that do not require the Emergency Medical Technician to provide medical care for the patient or when request for a specific task has been made; i.e. placing the patient in a private vehicle.

Membership Benefits Outside of Local Service Area: Other participating reciprocal agencies may extend member benefits to areas outside of CTGR ambulance service area. These benefits are limited to the terms of agreement in effect by the participating agency providing services at the time benefits are used. Members who receive ambulance service from any other participating agency are eligible for benefits offered by that agency, provided that: 1) a copy of the ambulance bill is submitted to CTGR within 30 days of receipt of bill, and 2) the member agrees to abide by the participating agency's terms of agreement. A current list of participating agencies is on file in CTGR office or the website (www.firemed.org). CTGR is not responsible for the type, level, or quality of services provided by a participating agency nor is CTGR financially responsible for any costs or charges incurred by a member from any other ambulance provider. CTGR is not responsible for the withdrawal of participating reciprocal agencies. Participating agencies are subject to change without notice.

Member Responsibilities: Members pay an annual membership fee and will assign and transfer to CTGR all rights and benefits for ambulance services from all insurance policies, plans, or other benefit programs members may have, including all rights in any claim or third party recovery, up to the total dollar amount of services incurred, where ambulance services

were provided by CTGR. Should any person covered under the membership receive any payment for ambulance services rendered by CTGR, they will immediately forward such payment to CTGR. Members authorize the release of medical and other information by CTGR as necessary for ambulance billing. Members agree to provide, when requested, any or all information concerning insurance policies, plans, third party recovery, or other benefit programs they may have, and will cooperate and assist as necessary in any efforts to bill and collect such ambulance reimbursements, including the completion and submission of documents or claim forms.

***Membership Includes:** Residents of CTGR respective ambulance service areas are eligible to join properly completing an application available from CTGR and by paying the annual membership fee. FireMed household membership includes all persons who are living with the Primary member, as a family unit (member, spouse, unmarried children under the age of 21 and other persons listed as legal dependents for income tax purposes are covered) in the same single-family occupancy, non-commercial residence within the CTGR ambulance service area. "Family Unit" means persons related by blood, marriage or domestic partnership, as defined in ORS 106.301, and includes household members living in substitute care (e.g. a nursing home) in the service area. The first person listed on the application for is called the "Primary Member." Anyone who joins a household after the membership goes into effect can be included under the membership from the date the "Primary Member" notifies CTGR of the addition. Only those persons who meet the membership eligibility requirements **AND** are listed in the membership record at the time services are provided are eligible for benefits.

Duration: New membership coverage takes effect upon acceptance of a properly completed application with payment, plus 2 days if outside open enrollment (Sept-Oct).

To the Member's Insurance Carrier (for members with insurance): As a FireMed member, I authorize a copy of this agreement to be used in place of the original on file at CTGR. I assign and authorize payment of benefits for ambulance services directly to CTGR, according to FireMed terms of agreement and as itemized on claim forms. My membership fee covers any applicable deductible, co-insurance, or co-payment amounts and I expect the usual and customary ambulance reimbursement on my behalf to be sent to CTGR.

Disclaimer: CTGR reserves the right to add, modify, or delete any of the program terms and conditions completely or in part. All interpretations of the membership terms and conditions shall be at the sole discretion of CTGR. Membership is non-transferable and non-refundable. Persons who receive welfare, Medicaid, Office of Medical Assistance Programs, or Oregon Health Plan medical benefits need not be members in order to have full coverage for services covered by these programs. Any such membership constitutes a voluntary contribution only. Violations of the terms of agreement may result in membership revocation, and forfeiture of benefits associated with membership and an obligation to pay the balances in full.